



# BYOx - Frequently Asked Questions

Empowering Learners. Empowering Futures.

## What type of devices are supported in the BYOx program at Wavell?

Supported devices are outlined in the BYOx requirements documents. These are specific to Junior and Senior year levels.

- [Junior device minimum requirements](#)
- [Senior device minimum requirements](#)

## Can I purchase a device through the school, or do I need to bring my own?

Devices are not available for hire or purchase through the school. If you are unable to provide your child with a device, please contact the school.

## Do you have any partnerships set up with device providers?

To assist parents who wish to purchase a suitable laptop, Wavell SHS has partnered with several vendors to produce sites called portals, where parents can purchase a quality laptop with extended warranty, insurance, accidental damage protection and with business level technical support provided. Please see [BYOx vendor portals](#) for more detail.

## How do students connect to the school network?

To connect a laptop to the school's network at home, follow the instructions outlined in [connecting to BYOx](#). Alternatively, there will be onboarding sessions at the start of each school year. If further assistance is needed, please visit our IT technicians in D04.

## What should students do if their device is lost, stolen, or damaged?

We strongly recommend that all personal electronic devices are insured against accidental damage, loss and theft. You can either:

- include the device on your home and contents insurance
- add insurance through selected providers when purchasing a device.

Please note that technical support is offered involving school software and connection issues. No hardware support is provided by Wavell State High School staff.

## What should my child do if they need a device for the day?

Students who require a temporary day use loan laptop may be eligible to borrow a laptop from our IT Services. These laptops must be signed out before 9 am and returned before 3 pm. Students are eligible to use this service a maximum of 3 times per term.

## What if a laptop needs charging at school?

Students will arrive to school each day with a fully charged device. Should any student require a top-up charge during the day for their BYOx device, two self-managed laptop charging units have been installed in the library and one on the middle level of N Block. However, to use this facility, students need to have their laptop charger and cables with them. Students will not be able to charge their device in class.

## Free Microsoft Office 365

Office 365 is available for free for all students. To download, follow the instructions in the [Microsoft Office installation guide](#).

## Laptop Lockers

Lockers are available outside D04 for students that need to store their laptop during the school day. Students are required to bring their own lock and collect the laptop by the end of the day.