

# **QParents at Wavell SHS** Secure Online Parent Portal

Empowering Learners. Empowering Futures.

Wavell State High School provides parents with access to a convenient, online, parent portal called QParents. All year levels are included.

The QParents web and mobile application provides an easier way for you to interact with our school. Parents will have secure, online access to their child's student information, anytime, anywhere, through a smartphone, tablet or computer.

QParents allows parents to connect instantly with our school to access and manage their child's student information, including:

- access and provide digital consent
- view timetables
- view and pay invoices
- access payment history
- access report cards

## **How to Get Started**

If you are invited to be a QPAO and we have your email address, the invitation (which contains your unique invitation code) will be sent to you by email. This will make it easier to start the registration process by simply clicking on a link in the email.

To register for QParents, you will need to complete identity verification online. Identity Verification (100 Points Required). You'll need to verify your identity using approved documents such as:

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<u>Document</u>	<u>Points</u>	
Australian Driver Licence	60 pts	If you only have between <b>60–90 points</b> , you can still register online, but you will be
Australian Passport	50 pts	
Australian Birth Certificate	50 pts	required to visit the school to complete the process. If you are unable to meet the ID
Australian Citizenship Certificate	40 pts	requirements, you may nominate another
Australian Marriage Certificate	40 pts	parent/caregiver as the <b>QParent Account</b>
Change of Name Certificate	40 pts	Owner (QPAO).
Medicare Card	40 pts	

#### EQ ID (Education Queensland ID)

You will also need your child's EQ ID (Education Queensland Identification Number) to complete registration. This can be found on your child's Student ID Card.

### Safe and Secure

QParents is a secure portal developed by the Department of Education, meeting strict data security standards. Student information is treated as PROTECTED and only authorised individuals will be granted access. Identity verification is a key part of this secure process.

## Need Help?

- More information or help and support: https://gparents.gld.edu.au/#/about
- Phone support: 13 QGOV (13 74 68)

If you have any issues registering, please contact our school via qparents@wavellshs.eq.edu.au

We encourage all families to take advantage of this valuable tool to stay informed and connected.

Warm regards,

Luke Ferdinands **Executive Principal** 

Wavell State High School