

DELL BYOD Portal Information Pack

2019/2020 Program



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Why Dell?

Dell has a longstanding relationship with the Department of Education & Training and is fortunate to hold a large market share of the notebooks and desktops purchased by schools throughout Queensland. Because of this, we are in a unique position to understand what devices work and do not work in a school environment.

Dell has chosen a small group of devices from the DET approved devices on the Education Panel for our BYOD Program powered by Datacom Systems. Three of these models were specifically created for the education market. Most of the devices in our BYOD Program are built for education and corporate environments – they are not retail/consumer devices. However, we have added a couple of consumer devices recently that have proved popular. All of our notebooks and tablets come with *Next Business Day Onsite Warranty*, and *optional Accidental Damage Protection*.... *Dell also includes 24x7 software support*. So you're covered!

About Datacom Systems

Datacom Systems specialises in supplying solutions to the education sector throughout Australia. This year, we are very pleased to have been selected as the preferred partner by Dell for the Department of Education & Training Parent BYOD program. We look forward to working with staff and families involved with this program, which leads the way for the use of technology in the classroom.

Dell Warranty, Accidental Damage and Insurance options

Dell Pro Support Onsite Warranty Solution – what do you get?

Each laptop offered on the Dell BYOD Portal includes Next Business Day Onsite warranty, 24x7 Software Support. The repair either can be done at your home with Dell accredited service providers or can be repaired onsite at your child's school.

Dell Accidental Damage Protection Policy (ADP) – what do you get for this?

What is ADP? ADP is an enhanced Warranty Service provided by Dell underwritten by AIG Australia Limited. With this service, if purchased, for the term of your coverage, if Dell Notebook/Tablet fails because of accidental damage, Dell will repair the device as necessary or replace the device with a new product, which is equivalent to the damaged product, as determined by Dell on behalf of AIG. The number of claims per year is limited to one claim. Dell **does not charge an excess** on your claims.

What is Not Covered? ADP does not include cover for:

1. externally-attached computers, peripherals, or other devices that may work in conjunction with the Supported Product;
2. components, cases, television or monitor wall mounts, wiring, or items commonly known as “accessories” or “consumables” and which are not built in or on the base unit of the Supported Product; or
3. any other components not internal to the Supported Product for which you purchased Service; and

4. other parts/components requiring regular user maintenance including but not limited to batteries, light bulbs, disposable/replaceable print/ink cartridges, print or photo paper, memory disks, memory cards, SIM cards, disposable memory devices, wire connections, carrying cases, stylus pens, docking stations, external modems, external speakers, game devices, game disks, secondary monitors, external mouse for notebooks, external keyboard for notebooks, or other input/output devices.

Please refer to the Service Description document for a full list of exclusions and terms and conditions in the Product Disclosure Statement contact Datacom for a copy.

Avoid Accidental Damage on your Dell Computer

A great introduction for new computer owners, especially younger ones, on how to avoid damaging your new Dell. Please go to the following website to view this informative video <http://youtu.be/qZ34IRZFmGs>

Protecsure Laptop Insurance – should you chose the optional insurance policy what do you get?

1. Equipment is covered against fire as long as there is a single identifiable incident (no other accidental damage is covered)
2. Cover if the equipment is stolen from home, the school, or an organised school event. There does not need to be forcible or violent entry
3. Cover if the equipment is stolen in transit between the school and home as long as it is supervised by the user or a responsible adult
4. Cover if left on a mode of public transport
5. Overseas cover for up to 28 days anyone trip
6. Full consumer legislation protection
7. Excess - \$100

Please refer to the PDS for full terms and conditions before purchasing this policy.

What is Absolute LoJack?

Your Built-In Plan against Device Theft. Imagine the relief when your stolen device is recovered and returned to you. Absolute LoJack is the leader in data protection and theft recovery with a proven solution that both locates your stolen device and gets it back to you. The patented Absolute Persistence Technology can survive a factory reset or hard wipe, allowing the Absolute Investigations Team to locate and retrieve your stolen laptop, smartphone or tablet; Sorry bad guys. Our return policy is the best in the business.

How do I log a warranty or accidental damage job?

For Warranty and Support, please call Dell ProSupport on 1300 662 087 or visit www.dell.com.au/support.

Complete the ADP Claim form and contact Dell ProSupport – it's that simple. No 3rd party interaction required. The contact details are; Dell ProSupport on 1300 662 087 or visit www.dell.com.au/support.

Payment Options

Under the Dell BYOD Portal, we offer you two payment options.

- Major Credit cards - VISA, VISA Debit, MasterCard, Debit MasterCard and AMEX. Please note that a surcharge of 4% applies for AMEX only.
- Direct Deposit

- BSB 242 000
- Account Number 230 273 006
- Account Name Datacom Systems

If you choose the pay via direct deposit, simply choose this option in the payment section and continue to process your order. Once you have received your order confirmation, you will be required to reference your “order number” when processing your payment into our account.

Datacom Systems do not offer finance, however we work with a number of providers who can offer six months interest free packages for the purchase of equipment. An example of this would be GEM finance. For further information and to apply for this card, please go to the following website <http://www.gemvisa.com.au/apply.html> . Once you have received your GEM Card you can use this on our portal by choosing the appropriate credit card payment option.

Disclaimer: Datacom are not associated or affiliated with GEM finance or any other credit card provider. Any transaction is purely between your chosen finance provider and yourself and you are advised to read the disclosure statement and the terms and conditions from the provider that you have selected.

Delivery of Laptop

Your order will be shipped to your home address by StarTrack Express. You will receive a text message 4 days prior to your delivery date. If you are not at home to receive your order, an Australia Post notice will be left at our home and you can then collect this from the post office advised on the slip. Delivery of your order will take approximately 2 weeks from receipt of your order.

Who do you contact for questions relating the products, delivery of your laptop or the Dell BYOD Portal?

You can either email Datacom at DellBYOD@datacom.com.au or call us at 07 3842 8888.

Accessories

There are a number of accessories you can also purchase for your laptop which are offered on the portal. A ruggedized case would be recommended to assist with the protection of the laptop.

Battery Life

The laptops offered through the Dell BYOD Portal will allow your child to complete a full day of schoolwork and the battery life is detailed on the portal for each model.


Your Portal

Datacom has a dedicated on-line ordering system that has been made available for this program. It is called the Datacom MySchoolShop Dell BYOD Portal and will allow you to place an order at any time. This system has been customised for your school and will be available for purchasing devices from May 2019


The link to your portal is <https://myschoolshop-qlldatacom.com.au/wavellsbs>

DATACOM Education
Learning never stops


DELL BYOD - Wavell State High School

 PartnerDirect
Premier


HOME




BYOD




Why Dell?



Payment Options



FAQs



Please enter credentials to login.

USERNAME

wavellsbs

PASSWORD

.....

☐ I accept the Terms and Conditions.

Login

HOW TO ORDER

Step One

To begin, please click on the hyperlink below or you can enter the address into your browser.

<https://myschoolshop-qld.datacom.com.au/wavellshs>

The site requires a Username and Password to access the portal. These details are specific for your school and portal is designed with the devices the school has chosen that best suit the students requirements for education. These details are below:

Username: wavellshs
Password: wavellshs

Once you have put in the Username and Password, to accept the terms and conditions please click the "I accept the Terms and Conditions" box to proceed to the portal.

Step Two

Once your login has completed successfully, you will be presented with information tabs and the catalogues for the different devices and accessories that relate to those devices. This will allow you to browse the products that are on offer as a part of this program. The categories for your school are

Why Dell?

Payment Options


FAQs

Junior

Senior


Graphics/Media


« »



Inspiron 3180 (G) 11" 4GB/128GB with 1 Year Onsite Warranty ONLY


\$599.50 Inc GST


 Add to Cart



Inspiron 3180 (G) 11" 4GB/128GB - 3 Yr Warranty & Accidental Damage Protection


\$836.00 Inc GST


 Add to Cart



Inspiron 3185 11" 8GB/128GB with 1 Year Onsite Warranty ONLY


\$792.00 Inc GST

 Add to Cart



Inspiron 3185 11" 8GB/128GB incl 3 Yr Warranty & Accidental Damage Protection


\$1,056.00 Inc GST

 Add to Cart

Step Three

When you have chosen your device, product information is displayed and should you require further information please click on the “download PDF” for full product specifications for that device. Each device has a list of recommended options you can purchase at this time. To complete Step Three click “Add To Shopping Cart” or to view further product details, click the “back” tab that will take you back to the catalogue of products.

[← Back](#)



Sell Price

\$599.50 Inc GST

Inspiron 3180 (G) 11" 4GB/128GB with 1 Year Onsite Warranty ONLY


Vendor CodeBHC:1027035484783

— 1 +

ADD TO SHOPPING CART

PRINT PREVIEW

Recommended


Protecsure Laptop Insurance
Policy - 3 Years

\$99.00 inc GST

Cart

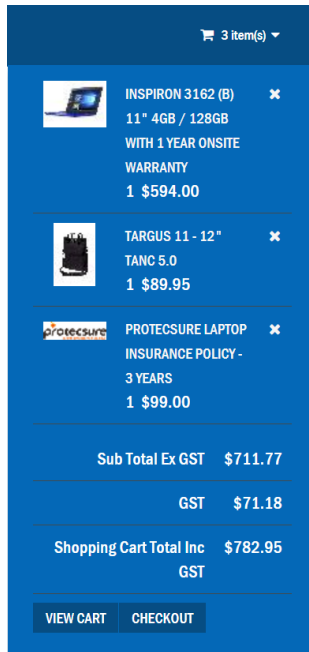
Description

Product Description

Inspiron 11 3000 Series(AMD) - 3180
7th Generation AMD A9-9420e Processor with Radeon R5 Graphics
11.6-inch HD (1366x768) Anti-Glare LED-Backlit Display
Non-Touch LCD Back Cover - Gray
4GB, DDR4, 2400MHz
128GB eMMC Storage
45W AC Adapter, 4.5mm Barrel
32 WHr, 2-Cell Battery(Integrated)
Integrated graphics with AMD APU
802.11ac + Bluetooth 4.1, Dual Band 2.4&5 GHz, 1x1
Windows 10 Home (64bit) English
1Yr Premium Support: (7x24) Technical Support & Assistance

Step Four

When you have completed your purchases, please click on the “basket” icon in the top right hand corner of the portal and then click “checkout”.



Once you have clicked on “view cart” you will see your order and will have an opportunity to purchase additional items that relate to the device. This is listed in case you have forgotten to order the items previously. Or click “checkout” if you are ready to finalise the order. Once you have confirmed the order click on “Place Order” to proceed to the Checkout screen.

Shopping Cart


		Product Name	Qty	Price Ex GST	Total Ex GST
		Inspiron 3162 (B) 11" 4GB / 128GB with 1 Year Onsite Warranty	1	\$540.00	\$540.00
		TARGUS 11 - 12" TANC 5.0	1	\$81.77	\$81.77
		Protecsure Laptop Insurance Policy - 3 Years	1	\$90.00	\$90.00
				Sub Total Ex GST	\$711.77
				GST	\$71.18
				Shopping Cart Total Inc GST	\$782.95

EMPTY THE BASKET	RECALCULATE	PLACE ORDER
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Step Five

The Checkout screen will show you the items you have ordered and you now need to complete the “Order Details”, ‘Contact Details”, “Payment Details” and “Delivery Details” to process your order. You will be required in the “Order Details” section to create your own “Order Pin”. This is required should you wish to retrieve order information at a later date or view expected time of arrival. Please take a note of this “Order Pin” number for your records. Once you have completed all the required fields, please click “next”.

Checkout

		Product Name	Qty	Price Ex GST	Total Ex GST
		Inspiron 3162 11" (Blue) 4GB / 128GB SSD with 1 yr Onsite Warranty	<input type="text" value="1"/>	\$522.00	\$522.00
		Protecsure Laptop Insurance Policy - 3 Years	<input type="text" value="1"/>	\$88.00	\$88.00
		TARGUS 13.3 INCH TANC 5.0 CASE	<input type="text" value="1"/>	\$85.00	\$85.00
Sub Total Ex GST					\$695.00
GST					\$69.50
Shopping Cart Total Inc GST					\$764.50

Order Details

Student Name	<input type="text" value="Harold Holt"/>
Order Pin	<input type="text" value="*****"/>
Order Pin Confirm	<input type="text" value="*****"/>

Contact Details

Contact Name	<input type="text" value="John Holt"/>
Phone	<input type="text" value="(07) 3199 9293"/>
Email	<input type="text" value="richard.lear@datacom.com.au"/>

Delivery Details

Ship to	<input type="text" value="Deliver to your address"/>
---------	------------------------------------------------------

Custom Delivery Address

Address	<input type="text" value="501 Ann Street"/>
City	<input type="text" value="Fortitude Valley"/>
State	<input type="text" value="QLD"/>
Postcode	<input type="text" value="4006"/>
Country	<input type="text" value="Australia"/>

Payment Details

Payment method	<input type="text" value="Visa"/>
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Credit Card Details

Name On Card	<input type="text" value="John Holt"/>
Card Number	<input type="text" value="1111222233334444"/>
Expiry Date	<input type="text" value="01"/> <input type="text" value="2018"/>
Card Check Value	<input type="text" value="123"/>

Step Six

For direct deposit orders, you will be presented with the final summary of your order and you then click "Place Order".

Checkout

	Product Name	Qty	Price Ex GST	Total Ex GST
	Inspiron 3162 11" (Blue) 4GB / 128GB SSD with 1 yr Onsite Warranty	1	\$522.00	\$522.00
	Protecsure Laptop Insurance Policy - 3 Years	1	\$88.00	\$88.00
	TARGUS 13.3 INCH TANC 5.0 CASE	1	\$85.00	\$85.00
Sub Total Ex GST				\$695.00
GST				\$69.50
Shopping Cart Total Inc GST				\$764.50

[Edit Shopping Cart Contents](#)

Shipping Details

Attention to John Holt
-
(07) 3199 9293
501 Ann Street
Fortitude Valley QLD 4006
Australia

Freight None -

Contact Details

Contact Name John Holt
Phone (07) 3199 9293
Email richard.lear@datacom.com.au

Order Details

Student Name Harold Holt
Order Pin 250971

Payment Details

Direct Deposit Please use your order number as reference for Direct Deposit to our bank. Bank Name: Citibank ACC Name: Datacom Systems (QLD) BSB#: 242-000 ACC#: 230273006 Your order will be processed on receipt of your payment.

[Previous](#) [Place Order](#)

For credit card orders, you will need to click “Make Payment” to finalise your order.

DATACOM

[CONTACT US](#) | [STOCK DISCLAIMER](#)

COMPANY CATALOGUE

[Accessories](#)

[Latitude 11 Education Series](#)

[Latitude 13 Education Series](#)

[Latitude 5450 14" Laptop](#)

[Venue 11 Pro Tablet](#)

New Zealand Australia Malaysia Philippines

Find what you need

1 ITEM - \$858.00

Checkout

Payment Processing

When you click the Make Payment button below your credit card will be charged \$858.00.

Please do not click the button again or refresh your browser as this may cause your card to be charged multiple times.

CHANGE PAYMENT OPTIONS

MAKE PAYMENT

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[Privacy Policy](#) [Sitemap](#)

Step Seven

Your order has now be placed and received by Datacom Systems and you will be allocated an order number. Should you have an inquiry relating to your order, this number will be required. You will also receive an emailed confirmation containing all the details of your order.

Order Number 382668

Harold Holt

Please enter a 6 digit security PIN.

SEARCH ORDER

BACK TO ORDERS

EMAIL CONFIRMATION

PRINT PREVIEW

Order Details

Order Status

Pending

Ordered By

John Holt on 10-May-2017 at 14:59

From Website

<https://myschoolshop-qld.datacom.com.au:443/tss>

Payment Method

Direct Deposit

Delivery

Delivery For

John Holt

Deliver To

-

501 Ann Street

Fortitude Valley QLD 4006

Delivery Phone

(07) 3199 9293

Vendor Code	Product Code	Product Name	Qty	Price Ex GST	Total Ex GST
BHC:1024312890063	BHC:1024312890063	Inspiron 3162 11" (Blue) 4GB / 128GB SSD with 1 yr Onsite	1	\$522.00	\$522.00
PROTEC1	PROTEC1	Protecsure Laptop Insurance Policy - 3 Years	1	\$88.00	\$88.00
TBT25102AU	TAR133TAN	TARGUS 13.3 INCH TANC 5.0 CASE	1	\$85.00	\$85.00
Sub Total Ex GST					\$695.00
Total Ex GST					\$695.00
GST					\$69.50
Total Inc GST					\$764.50

Delivery Instructions/Notes

Payment Method: Direct Deposit

Notes:

Step Eight

You will be allocated an individual "order number" and should you have an inquiry relating to your order, this number will be required. You will also receive an emailed confirmation containing all the details of your order.

Email Confirmation

VENDOR CODE	PRODUCT NAME	QTY	PRICE EX GST	TOTAL EX GST
BHC:1024312890063	Inspiron 3162 11" (Blue) 4GB / 128GB SSD with 1 yr Onsite	1	\$522.00	\$522.00
PROTEC1	Protecsure Laptop Insurance Policy - 3 Years	1	\$88.00	\$88.00
TBT25102AU	TARGUS 13.3 INCH TANC 5.0 CASE	1	\$85.00	\$85.00
Sub Total Ex GST				\$695.00
Total Ex GST				\$695.00
GST				\$69.50
Total Inc GST				\$764.50

DELIVERY INSTRUCTIONS / NOTES

Payment Method: Direct Deposit

Notes:

DATACOM SYSTEMS PTY LTD DETAILS	
501 Ann Street, Fotitude Valley, Qld 4006	
Phone	07 3842 8888
Email	qldsales@datacom.com.au
Web	https://www.datacom.com.au

VENDOR CODE	PRODUCT NAME	QTY	PRICE EX GST	TOTAL EX GST
FL316016C102AU	Dell Latitude 11 Education Series (3160) - Pentium N3700	1	\$800.00	\$800.00

Sub Total Ex GST \$800.00

Total Ex GST \$800.00

GST \$80.00

Total Inc GST \$880.00

DELIVERY INSTRUCTIONS / NOTES

Payment Method: Direct Deposit